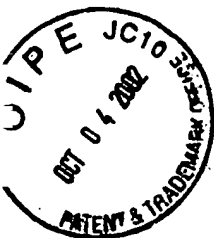


6P 3723
PATENT

Case Docket No. FILNT.352C1
Date: October 2, 2002
Page 1



In re application of : Poindexter, et al.
App. No. : 09/989,833
Filed : November 19, 2001
For : SYSTEM FOR ENTERPRISE-
WIDE WORK FLOW
AUTOMATION
Examiner : Unknown
Art Unit : 3723

I hereby certify that this correspondence and all marked attachments
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Trademark Office, P.O. Box 2327, Arlington, VA 22202, on

October 2, 2002

David Weiss (Date)

David N. Weiss, Reg. No. 41,371

UNITED STATES PATENT AND TRADEMARK OFFICE
P.O. Box 2327
Arlington, VA 22202

Sir:

Transmitted herewith is a preliminary amendment in the above-identified application.

The fee has been calculated as shown below:

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CLAIMS AS FILED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST NO. PREVIOUSLY PAID FOR	PRESENT EXTRA	RATE	ADDITIONAL FEE
Total Claims	13	1	= 0 ×	\$18	= \$0
Independent Claims	2	1	= 0 ×	\$84	= \$0
If application has been amended to contain multiple dependent claim(s), then add				\$280	= \$0
Time Extension Fee					\$0

TOTAL ADDITIONAL FEE
FOR THIS AMENDMENT \$0

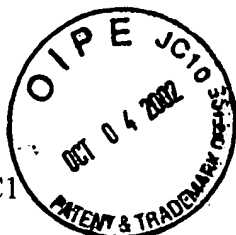
- (X) Preliminary amendment in four (4) pages.
- (X) Return prepaid postcard.
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FILNT.352C1



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Pre Amended B
PATENT #5
T.D.
11/22/02

Applicants : Poindexter, et al.) Group Art Unit 3723
Appl. No. : 09/989,833)
Filed : November 19, 2001)
For : SYSTEM FOR ENTERPRISE-)
WIDE WORK FLOW)
AUTOMATION)
Examiner : Unknown

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IN THE SPECIFICATION

On page 1, line 3, after the title, please insert:

TECHNOLOGY CENTER B3700

B¹
--This is a continuation application of U.S. Patent Application Serial No. 08/899,408, filed July 23, 1997, which issued as U.S. Patent No. 6,338,074, which is incorporated by reference herein in its entirety.--

IN THE CLAIMS

After adding the following new claims, please cancel Claim 1.

B²
22. A multilevel queuing system configured to selectively distribute work tasks for workers on an enterprise-wide scale, the system comprising:

a first queue level, including a first logical work queue that acts as an enterprise-level queue for a plurality of work flow systems, wherein the first logical work queue is associated with a work performer class representing a task necessitating at least human